

Instructor: Swabha Swayamdipta USC CSCI 544 Applied NLP Oct 31, Fall 2024

Some slides adapted from Dan Jurafsky and Chris Manning and Qinyuan Ye and Justin Cho

## Lecture 19: LLMs: Post-training





### Announcements

- Today, Thu, 10/31 Lecture + Paper Presentation I
- Tue, 11/5 Lecture + Paper Presentation II
- Thu, 11/7 Quiz 4 + Paper Presentation III
- Tue, 11/12 Quiz 5 + Paper Presentation IV
- Thu, 11/14 Guest lecture on LLM Pretraining by Prof. Willie Neiswanger on 11/14 + HW4 due
  - Questions from lecture materials will be included in final exam
- Quizzes 4 and 5 all topics after the midterms
  - Consider these as practice tests for final exams



## Lecture Outline

- Announcements
- Last Lecture: LLM Generative Evaluation + Pre-training
- Today:
  - Post-training with Supervised Finetuning
    - Instruction Tuning
  - Interacting with LLMs: Prompting
  - Post-training with Alignment with Human Feedback:
    - Preference Tuning: RLHF



# The need for post-training

A Pre-trained GPT-3

**Prompt**: Explain the moon landing to a six year old in a few sentences. **Output**: Explain the theory of gravity to a 6 year old.

**Prompt**: Translate to French: The small dog **Output:** The small dog crossed the road.

- Make LLMs more helpful
  - Supervised Finetuning: Instruction Tuning
  - Prompting
- Make LLMs less harmful
  - Model Alignment with Human Preferences: Intro to RLHF / DPO



Ouyang et al., 2022; J&M Chap 12

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# Supervised Fine-tuning LLMs: Instruction-Tuning



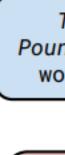
## Instruction Tuning

### • Pretraining:

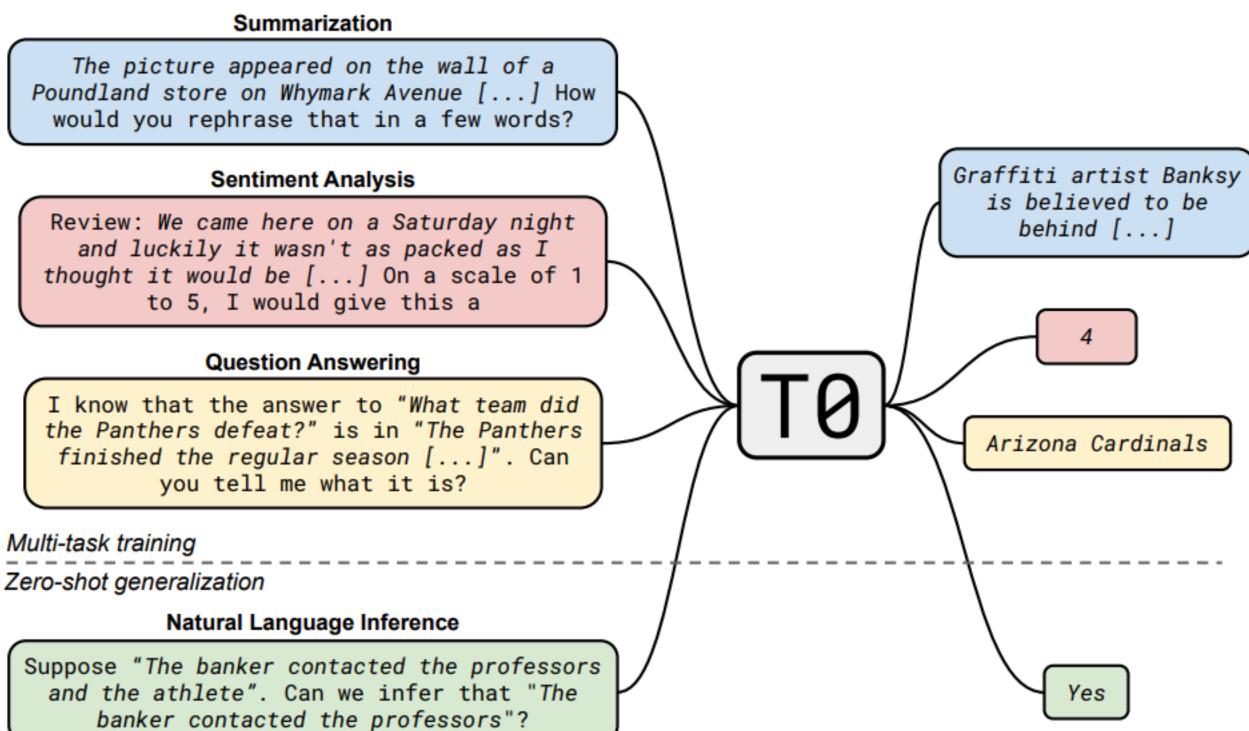
 Train a model to continue a given context

### Instruction Tuning:

- Train a model to follow varied instructions
- Needed because the vast majority of pretraining is done on data which are not in the form of instructions
- Fine-tuned (using the next-tokenprediction objective) on a dataset of instructions together with correct responses







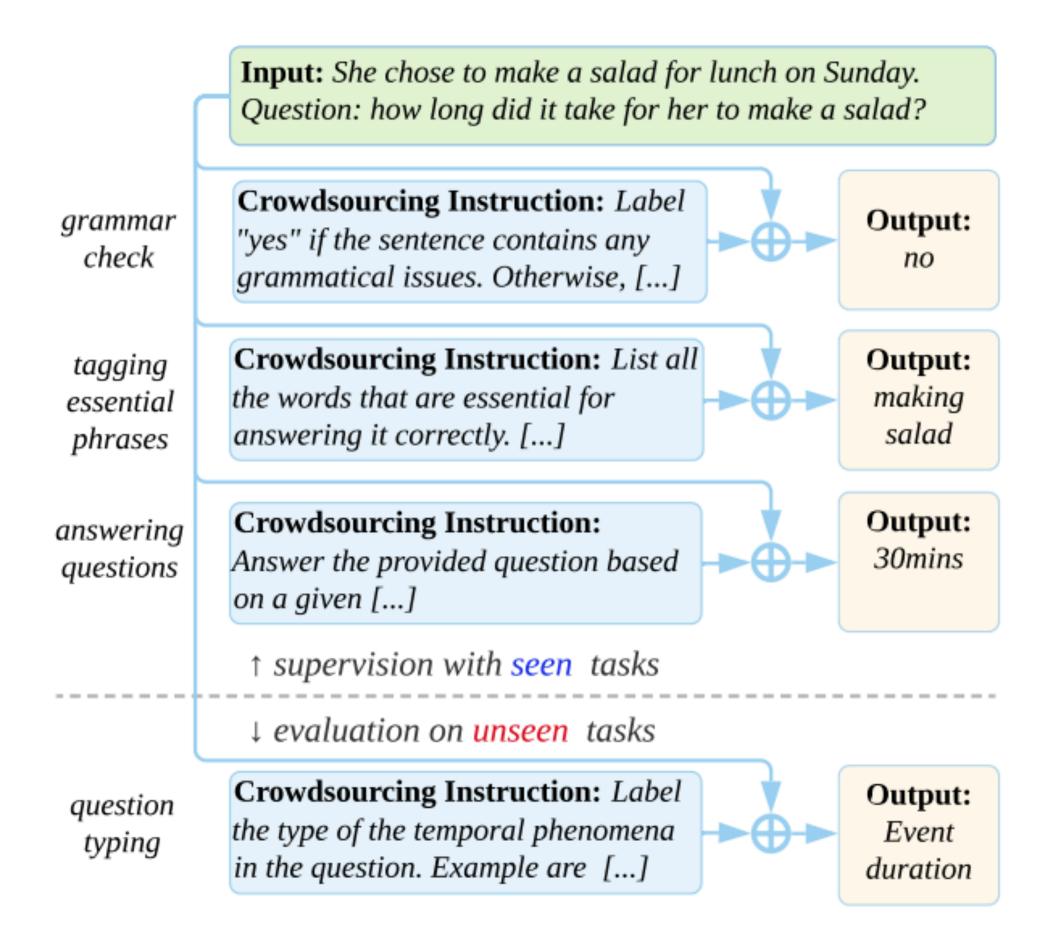
"Multitask Prompted Training Enables Zero-Shot Task Generalization" (Sahn et al., 2022)

## Instruction Tuning and Task Generalization

- During training (supervised fine-tuning), the model learns to follow instructions of given tasks
- At test time, it generalizes to follow instructions on unseen tasks!



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"Cross-Task Generalization via Natural Language Crowdsourcing Instructions" (Mishra et al., 2022)





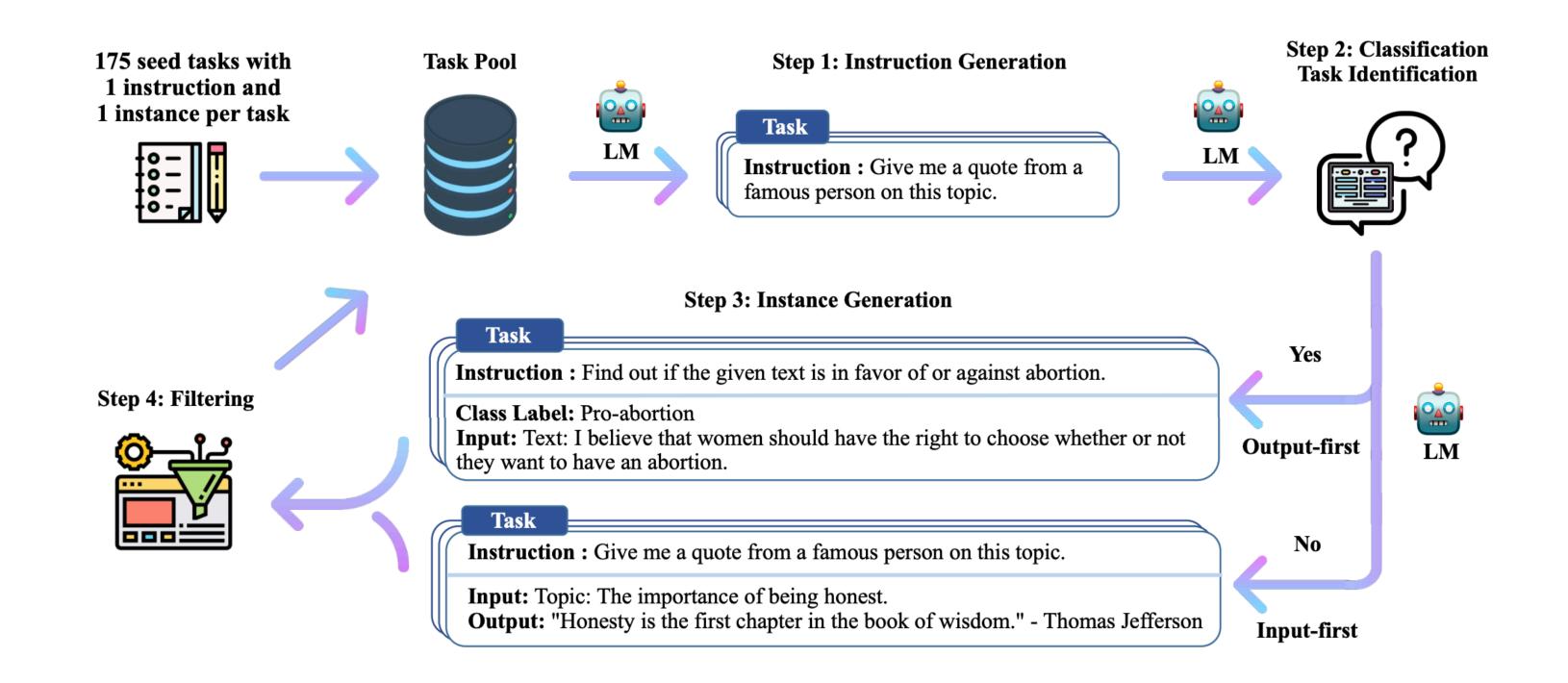


### More data (instructions) $\rightarrow$ better model

#### Resource $\rightarrow$

Has task instructions? Has negative examples? Has non-English tasks? Is public? Number of tasks Number of instructions Number of annotated tasks types Avg. task definition length (word

"Super-NaturalInstructions: Generalization via Declarative Instructions on 1600+ NLP Tasks" (Wang et al., 2022) https://arxiv.org/abs/2212.10560





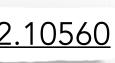
## Instruction Tuning Data

	SUP-NATINST (this work)	NATINST (Mishra et al., 2022b)	CROSSFIT (Ye et al., 2021)	PROMPTSOURCE (Bach et al., 2022)	FLAN (Wei et al., 2022)	INSTRUCTGI (Ouyang et al., 2
			×		<ul> <li>✓</li> </ul>	1
	1	✓	×	×	×	×
	1	×	×	×	1	1
	1	✓	✓	✓	✓	×
	1616	61	269	176	62	
	1616	61	-	2052	620	14378
s	76	6	13	13*	12	10
rds)	56.6	134.4	-	24.8	8.2	-

### Diverse data (instructions) → better model

"Self-Instruct: Aligning Language Models with Self-Generated Instructions" (Wang et al., 2023)







- Instruction tuning datasets are often created by repurposing standard NLP datasets for tasks like question answering or machine translation
- Often synthesized!
  - Prompting existing LLMs
- More variety in the instruction templates  $\rightarrow$ better models!





## Instruction Tuning Data

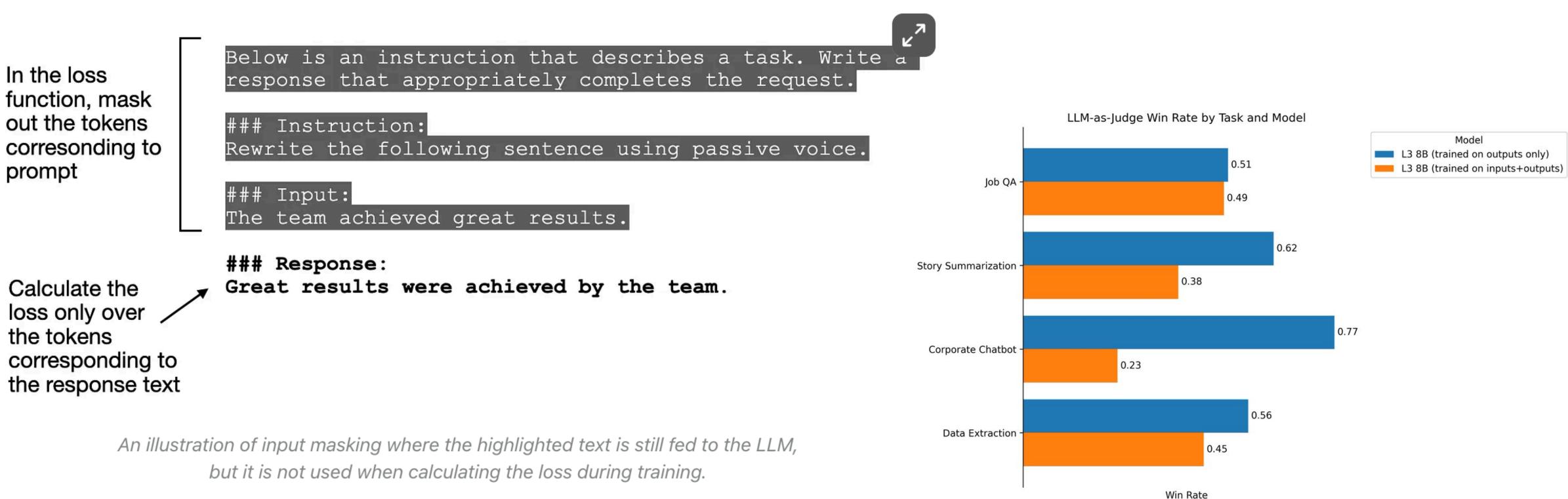
	Model Details				Data Collection & Training Details			
llection	Model	Base	Size	Public?	Prompt Types	Tasks in Flan	# Exs	Methods
dQA	UnifiedQA	RoBerta	110-340M	P	ZS	46/46	750k	
it	BART-CrossFit	BART	140M	NP	FS	115 / 159	71.M	
al Inst v1.0	Gen. BART	BART	140M	NP	ZS/FS	ଗେ / ଗେ	620k	+ Detailed k-shot Prompts
021	Flan-LaMDA	LaMDA	137B	NP	ZS/FS	62 / 62	4.4M	+ Template Variety
	TO, TO+, TO++	T5-LM	3-11B	P	zs	62 / 62	12M	+ Template Variety + Input Inversion
CL	MetalCL	GPT-2	770M	P	FS	100 / 142	3.5M	+ Input Inversion + Noisy Channel Opt
	ExT5	Т5	220M-11B	NP	ZS	72 / 107	500k	+ With Pretraining
Natural Inst.	Tk-Instruct	T5-LM, mT5	11-13B	P	ZS/FS	1556 / 1613	5M	+ Detailed k-shot Prompts + Multilingual
	GLM-130B	GLM	130B	P	FS	65 / 77	12M	+ With Pretraining + Bilingual (en, zh-cn)
	BLOOMz, mT0	BLOOM, mT5	13-176B	P	ZS	53 / 71	81M	+ Massively Multilingual
ural Inst. <sup>†</sup>	T5-LM-Unnat. Inst.	T5-LM	11В	NP	zs	~20 / 117	64k	+ Synthetic Data
struct <sup>†</sup>	GPT-3 Self Inst.	GPT-3	175B	NP	zs	Unknown	82k	+ Synthetic Data + Knowledge Distillation
1L Bench <sup>†</sup>	OPT-IML	OPT	30-175B	P	ZS + FS Cot	~2067 / 2207	18M	+ Template Variety + Input Inversion + Multilingual
022 (ours)	Flan-T5, Flan-PaLM	T5-LM, PaLM	10M-540B	P	ZS + FS	1836	15M	+ Template Variety + Input Inversion + Multilingual

"The Flan Collection: Designing Data and Methods for Effective Instruction Tuning" (Longpre et al., 2023)



## Instruction Tuning: Masking Instructions

- We're still using decoder-only models
- The instruction itself is masked, so the model does not generate instructions.



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### How else to make language models do our tasks well?

- gradient updates and no / a few examples, by simply:
  - Specifying the right sequence prediction problem
  - You can get interesting zero-shot behavior if you're creative enough with how you specify your task!

Basic Prompt Templates					
Summarization	<pre>{input};tldr;</pre>				
Translation	<pre>{input};translate to</pre>				
Sentiment	<pre>{input}; Overall, it</pre>				
Fine-Grained- Sentiment	<pre>{input}; What aspects</pre>				



• Prompting (or In-Context / Few-Shot Learning): the ability to do many tasks with no

o French:

was

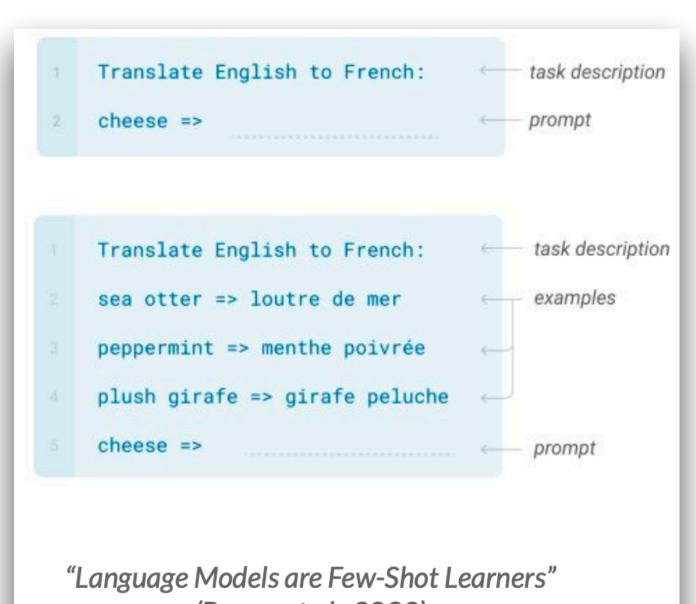
s were important in this review?



# Interacting with LLMs: Prompting



### Translate this to Spanish: Goodbye.



(Brown et al., 2020)

#### Input



## Prompting vs. Instruction Tuning



Model

Adiós.

Output

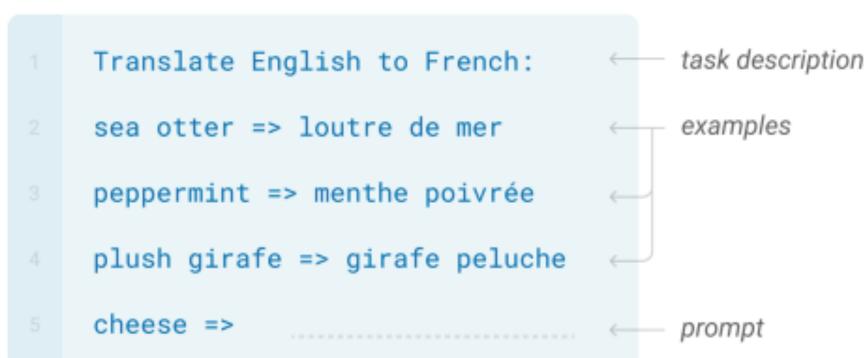
# Prompting

- Interface to a language model: prompts in natural language
- Very large language models seem to perform some kind of "learning" without gradient steps simply from examples you provide within their contexts
- Sometimes called in-context learning
  - Misnomer: no learning (parameter update) actually happens during prompting
  - But the right examples seem to steer the language model in the right direction
- Can be zero shot (without examples) or few-shot (with a few examples)
  - Typically <10





Zero-Shot



#### **Few-Shot**

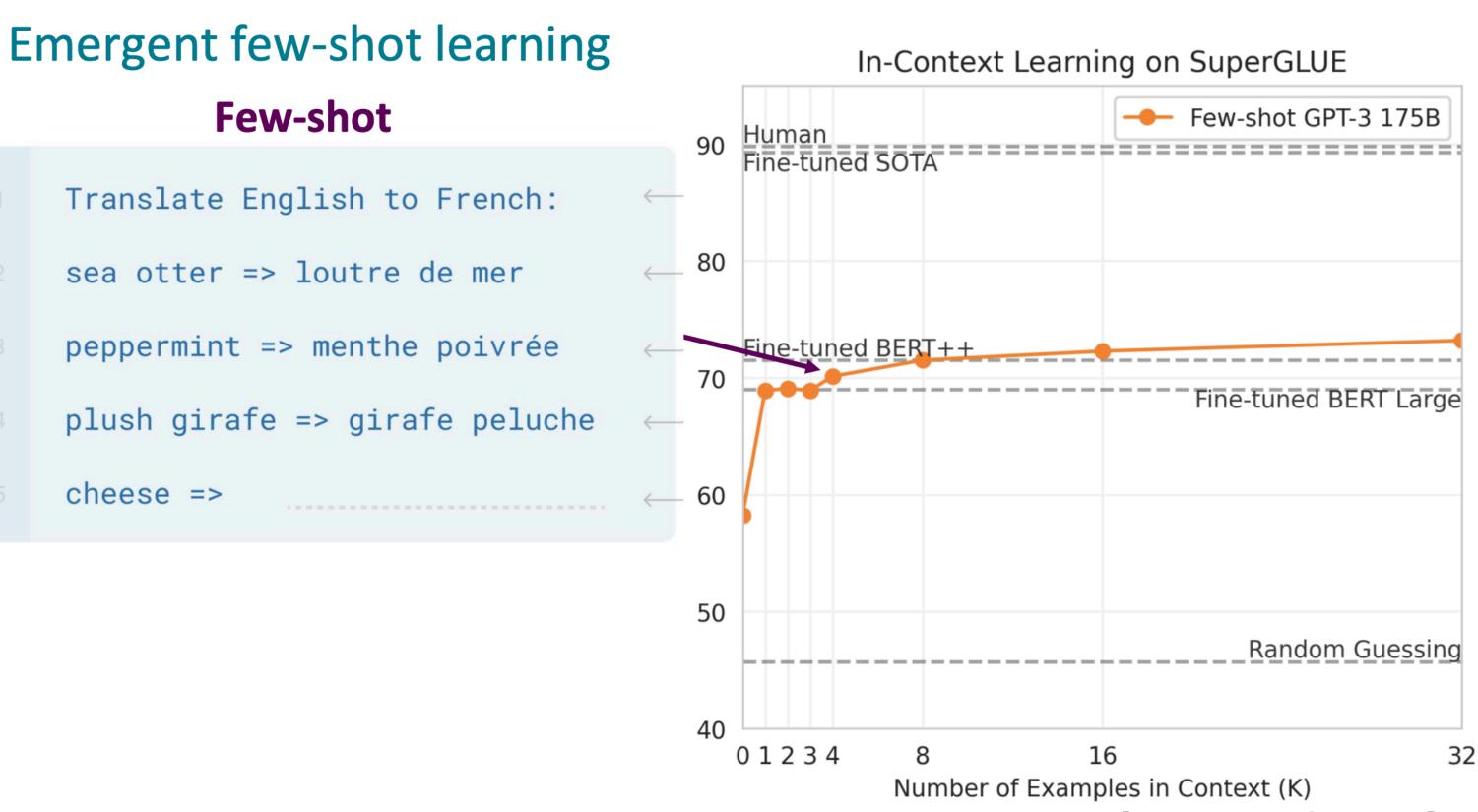
"Language Models are Few-Shot Learners" (Brown et al., 2020)

# Prompting: Successes

- Much more flexible than older formulation of pretraining encoder-only models and fine-tuning to specific classification tasks (the BERT paradigm)
- Now, pre-train one large model and prompt it to do a variety of tasks!
- Much much more generalizability!

Translate
sea otter
peppermin
plush gir
cheese =>





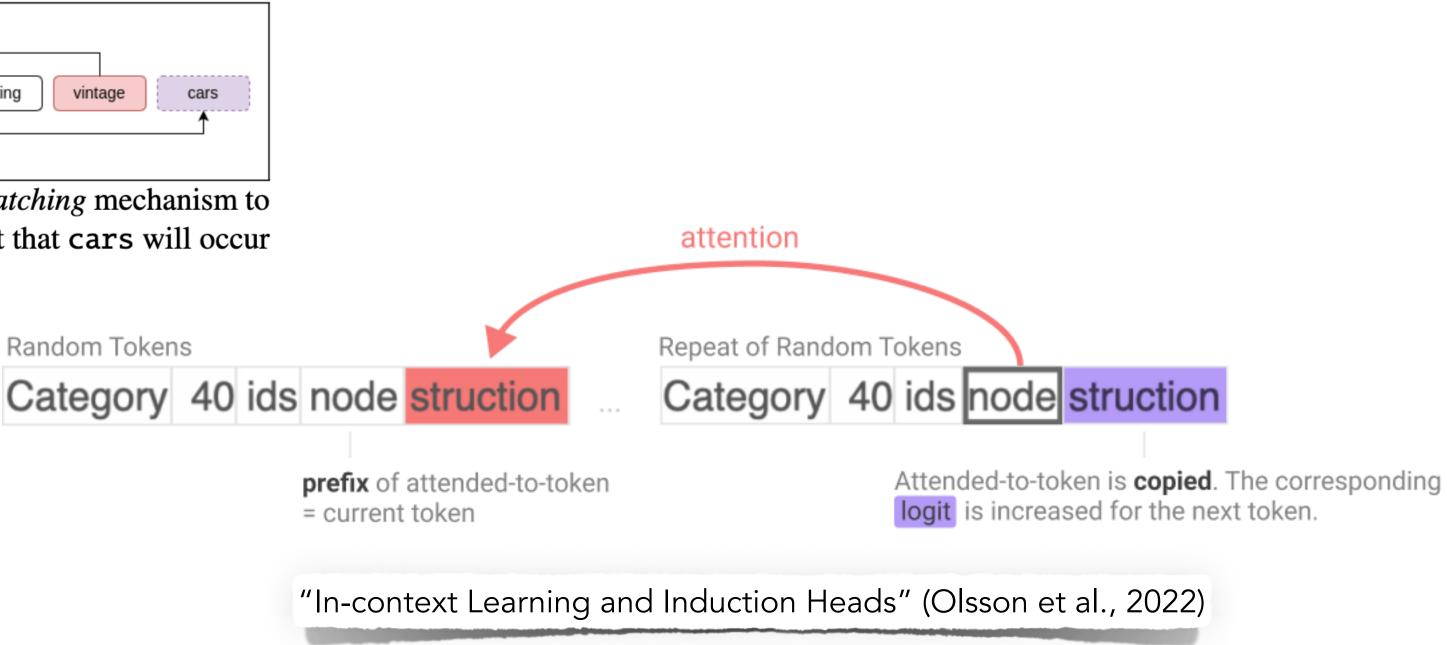


# Why does prompting work so well?

- Induction heads
- Discovered by looking at mini language models with only 1-2 attention heads
- pattern completion rule AB...  $A \rightarrow B$
- context learning

	Prefix matching	
She owns vintage ca	ars . He dreams of owning vintage	C
	Copying	

An induction head looking at vintage uses the *prefix matching* mechanism to **Figure 12.3** find a prior instance of vintage, and the *copying* mechanism to predict that cars will occur again. Figure from Crosbie and Shutova (2022).



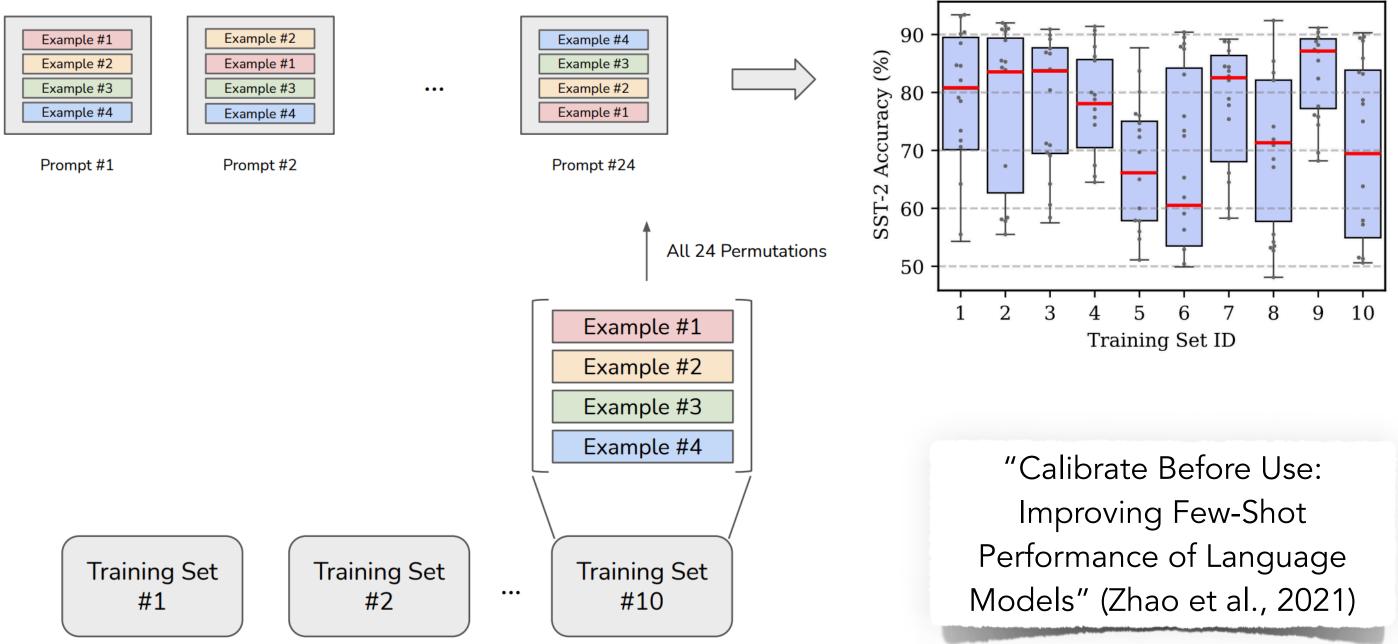


• If the model sees the pattern AB ... A in an input sequence, it predicts that B will follow, instantiating the

• Perhaps a generalized fuzzy version of this pattern completion rule, implementing a rule like  $A^*B^* \dots A \rightarrow B$ , where  $A^* \approx A$  and  $B^* \approx B$  (by  $\approx$  we mean some form of semantically similarity), might be responsible for in-

# Prompting Limitations: Prompt Design

- Task performance is sensitive to prompt design
- Formatting
- Ordering of demonstrations
- Wording of the prompt



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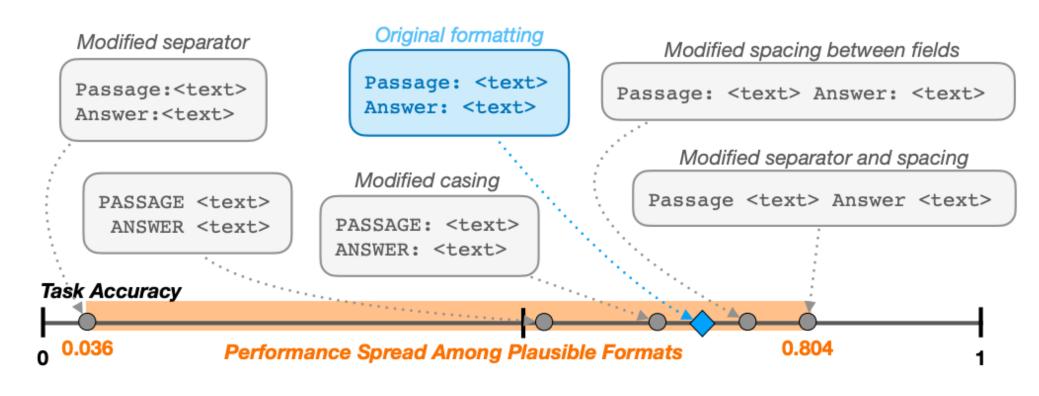
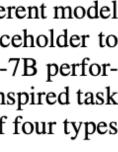


Figure 1: Slight modifications in prompt format templating may lead to significantly different model performance for a given task. Each <text> represents a different variable-length placeholder to be replaced with actual data samples. Example shown corresponds to 1-shot LLaMA-2-7B perfornances for task280 from SuperNaturalInstructions (Wang et al., 2022). This StereoSet-inspired task Nadeem et al., 2021) requires the model to, given a short passage, classify it into one of four types of stereotype or anti-stereotype (gender, profession, race, and religion).

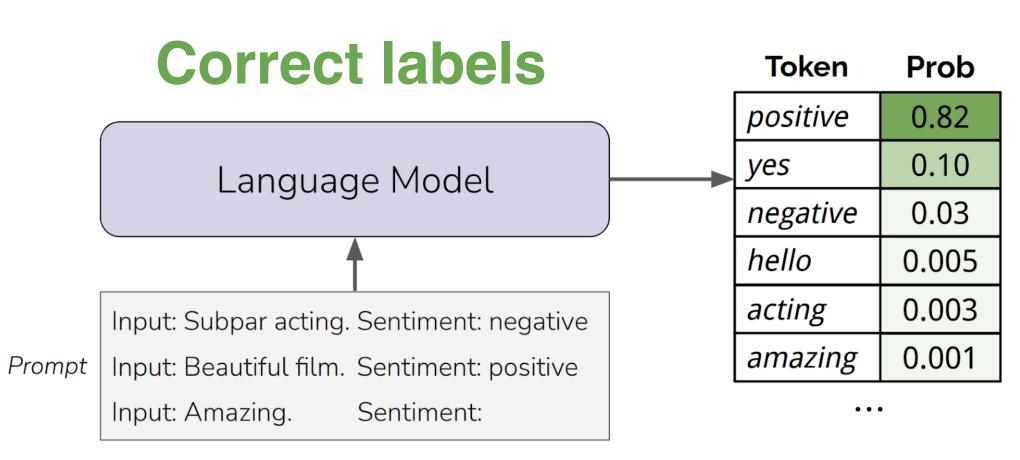
Sclar et al., ICLR 2024



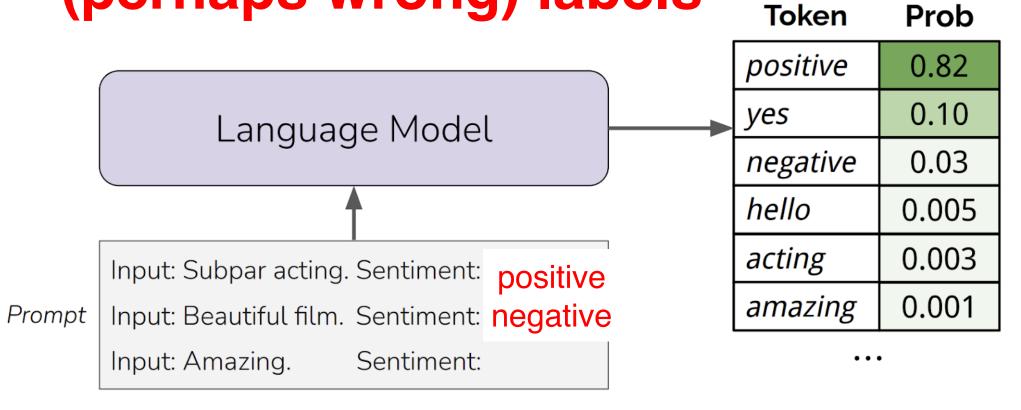




# Prompting Limitations??: Robustness

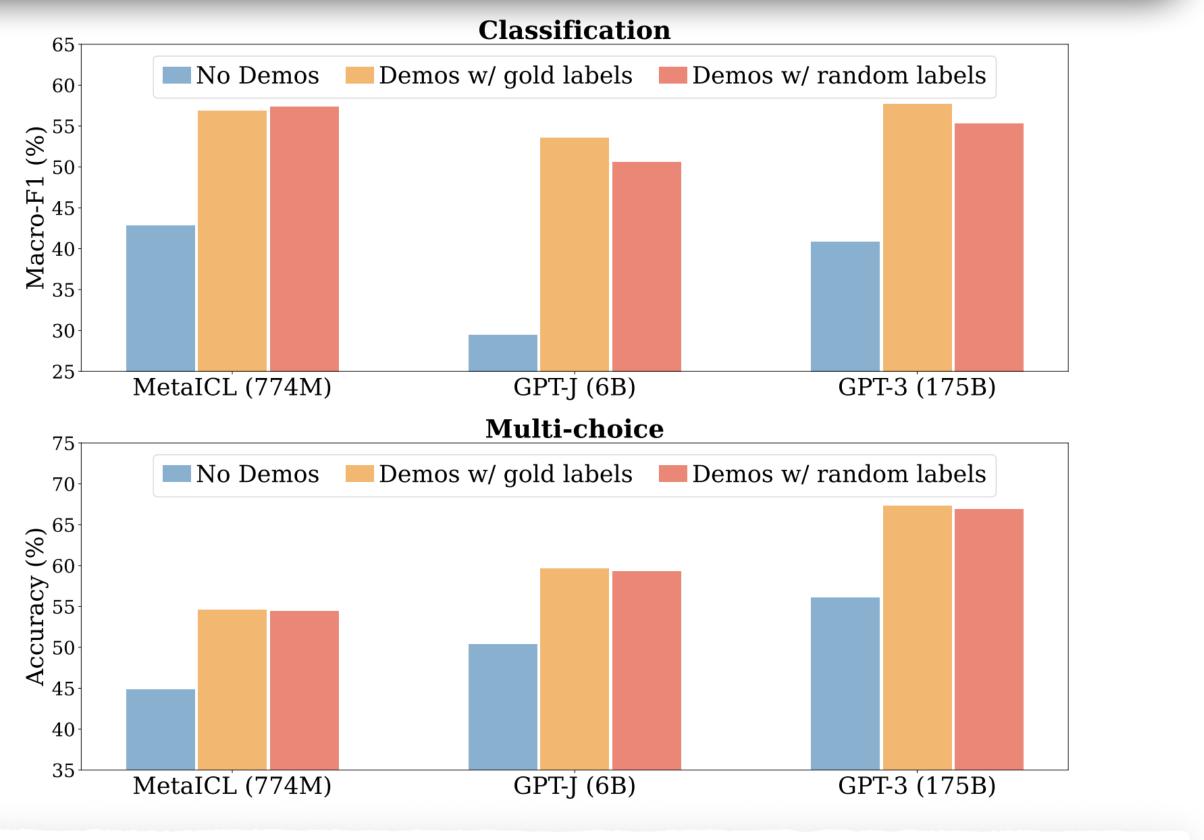


### Random (perhaps wrong) labels

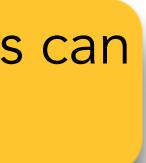




Demonstrations that have incorrect answers can still improve a system!

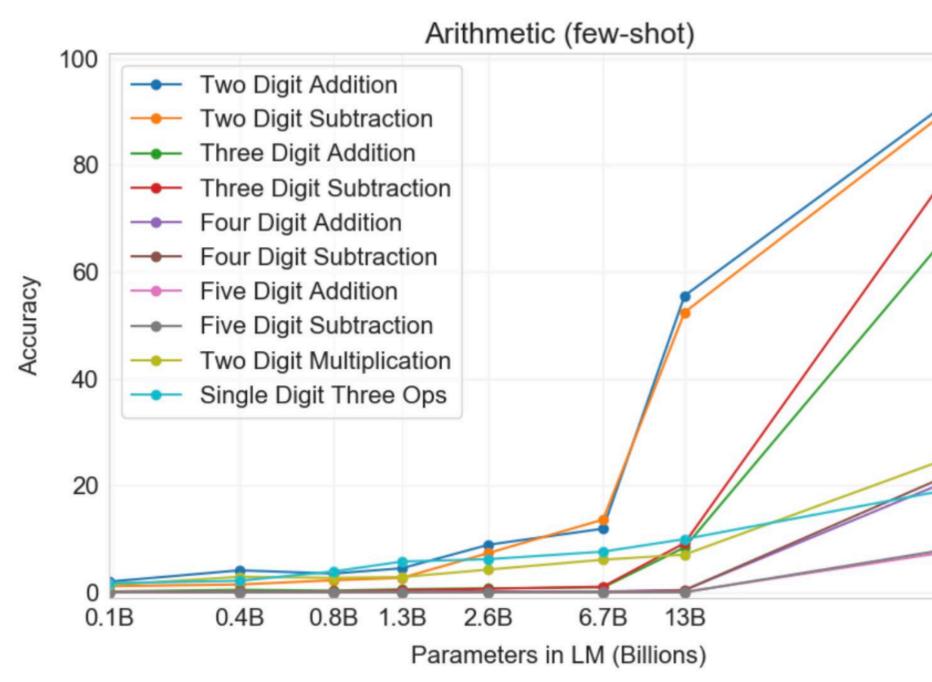


"Rethinking the Role of Demonstrations: What Makes In-Context Learning Work?" (Min et al., 2022)



# Prompting Limitations: Math and Reasoning

tasks involving richer, multi-step reasoning. (Humans struggle at these tasks too!)





• Some tasks seem too hard for even large LMs to learn through prompting alone. Especially

	Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?
	A: The answer is 11.
	Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?
-	Model Output
175B	A: The answer is 27.



# Chain-of-Thought Prompting

• Since the model is trained on lots and lots of language data, perhaps relying on its capabilities to generate language can make it more accurate!

Model Input

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

Model Output



#### **Standard Prompting**



## Zero-Shot Chain-of-Thought Prompting

• The model may not even need examples of reasoning, it may be able to "reason" on its own if provided the right trigger context

#### Model Input

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11. The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### Model Output

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9. 🗸

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Q: A juggler can juggle 16 balls. Half of the balls are golf balls, and half of the golf balls are blue. How many blue golf balls are there?

A: Let's think step by step. There are 16 balls in total. Half of the balls are golf balls. That means there are 8 golf balls. Half of the golf balls are blue. That means there are 4 blue golf balls.



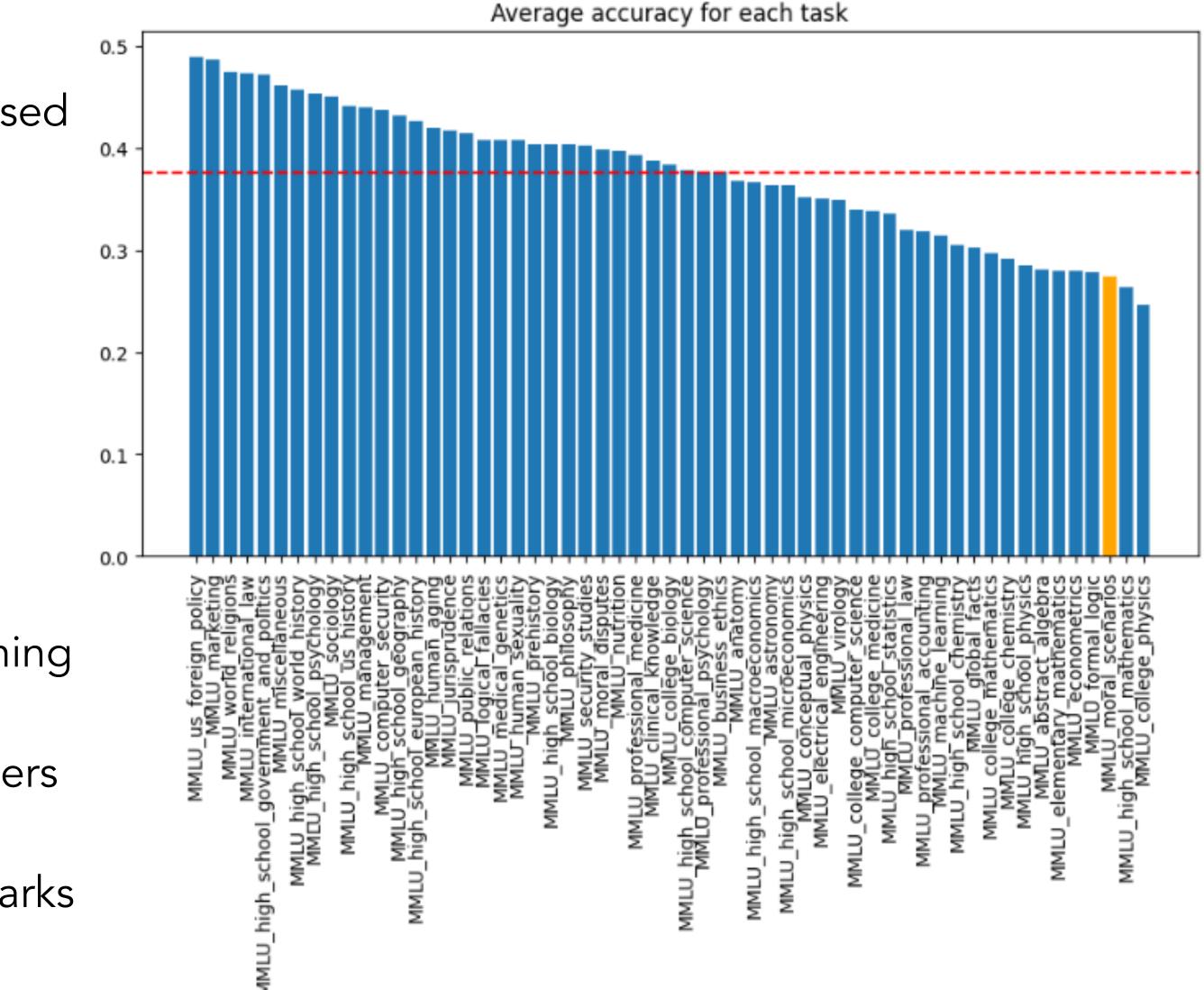




## Evaluation of LLMs

- Almost exclusively on downstream tasks, as opposed to intrinsic metrics
  - Intrinsic metrics, e.g. perplexity
- Few popular multitask benchmarks
  - GLUE Language Understanding Tasks
  - SuperGLUE Language Understanding Tasks
  - HellaSwag Commonsense Reasoning
  - Truthful QA Fact Verification
  - MMLU Massive Multitask Language Understanding, 15908 knowledge and reasoning questions in 57 areas including medicine, mathematics, computer science, law, and others
  - GSM 8K Grade School Math
  - BigBench subsumes some of these benchmarks





## Chain-of-Thoughts Performance

	MultiArith	GSM8K		
<b>Zero-Shot</b> Few-Shot (2 samples) Few-Shot (8 samples)	17.7 33.7 33.8	<b>10.4</b> 15.6 15.6	Kojima et al., 2022	
			Zero-shot CoT Trigger Prompt	Accura
<b>Zero-Shot-CoT</b> Few-Shot-CoT (2 samples) Few-Shot-CoT (4 samples : First) (*1)	Greatly outperforms → 78.7 zero-shot 84.8 89.2	<b>40.7</b> 41.3	Let's work this out in a step by step way to be sure we have the right answer.	82.0
Few-Shot-CoT (4 samples : First) (1) Few-Shot-CoT (4 samples : Second) (*1) Few-Shot-CoT (8 samples)	Manual CoT 90.5 90.5 93.0	- 48.7	Let's think step by step. (*1) First, (*2) Let's think about this logically. Let's solve this problem by splitting it into steps. (*3)	78.7 77.3 74.5 72.2
			Let's be realistic and think step by step. Let's think like a detective step by step. Let's think	70.8 70.3 57.5
There seems to be sor	me wiggle room in the		Before we dive into the answer, The answer is after the proof.	55.7 45.7
exact prompt to be use			(Zero-shot)	17.7

performance!





## Prompt Engineering and Auto Prompts

=	WikipediA
	The Free Encyclopedia

#### **Prompt engineering**

Article Talk

From Wikipedia, the free encyclopedia

Prompt engineering is a concept in artificial intelligence, particularly natural language processing (NLP). In prompt engineering, the description of the task is

#### **Prompt Engineer and Librarian**

SAN FRANCISCO, CA / PRODUCT / FULL-TIME / HYBRID

### Job: keep trying new prompts for better performance, usually via tedious trialand-error efforts

文A 5 languages ~

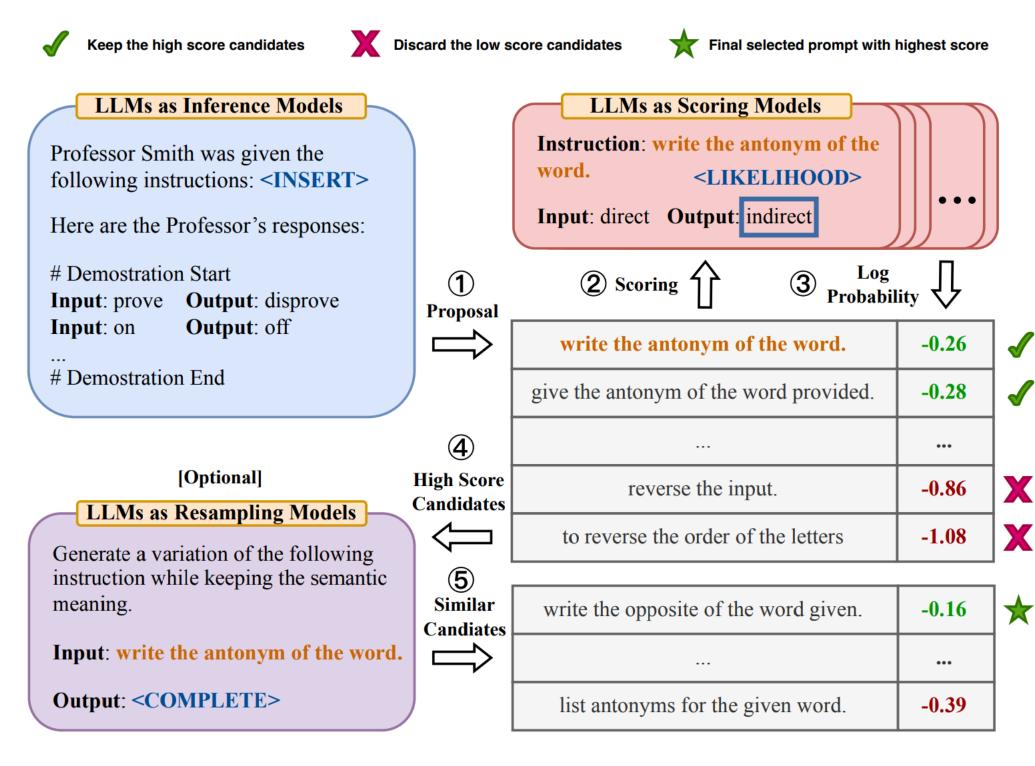
Q

More ∨

...

APPLY FOR THIS JOB

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Automatic Prompt Engineer (APE). LLMs Are Human-Level Prompt Engineers. Zhou et al., ICLR 2023

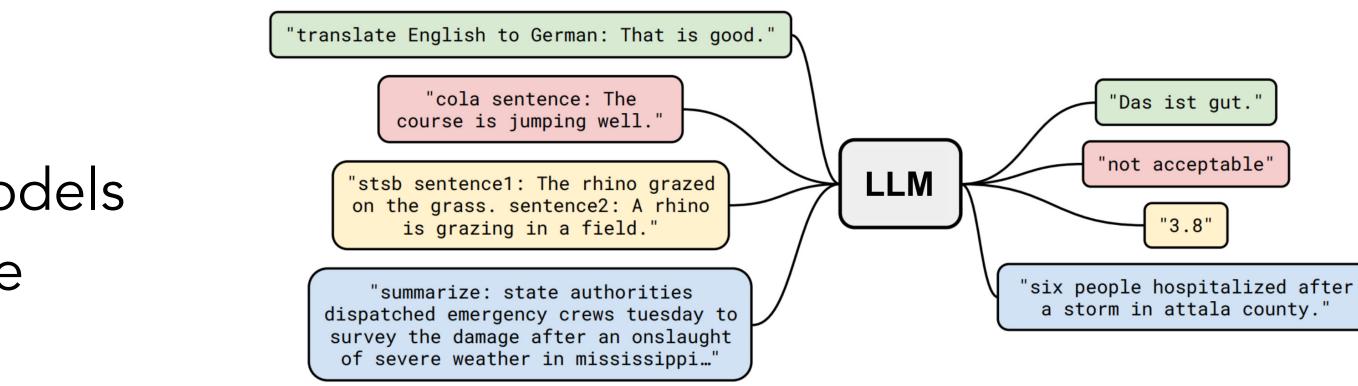


# Prompting LLMs: Parting Thoughts

- Prompting is an interface into language models • Works best with instruction-tuned language models
- demonstrations can be sufficient
- examples drawn from a labeled training set

  - dynamically retrieve demonstrations for each input, based on their similarity to the current example

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• How Many Demonstrations? small number of randomly selected labeled examples used as

• How to Select Demonstrations? Demonstrations are generally created by formatting

• using demonstrations that are similar to the current input seems to improve performance









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# Model Alignment with Human Preferences



# Preference Alignment

• Let's say we were training a language model on some task (e.g. summarization). of that summary:  $R(x, y) \in \mathbb{R}$ , higher is better.

SAN FRANCISCO, California (CNN) A magnitude 4.2 earthquake shook the San Francisco	An ea San F There prope but n
overturn unstable objects.	R(x,
$\boldsymbol{\chi}$	Π(λ,

• Maximize the expected reward of samples from our LM:  $\mathbb{E}_{\hat{y} \sim p_{\theta}(y|x)}[RM_{\phi}(x, \hat{y})]$ 



• For an instruction x and a LM sample y, imagine we had a way to obtain a human reward

arthquake hit Francisco. e was minor erty damage, o injuries.

 $y_1$  $y_1) = 8.0$  The Bay Area has good weather but is prone to earthquakes and wildfires.

 $y_2$  $R(x, y_2) = 1.2$ 

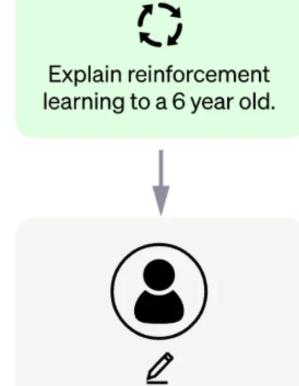
#### Step 1

**Collect demonstration data** and train a supervised policy.

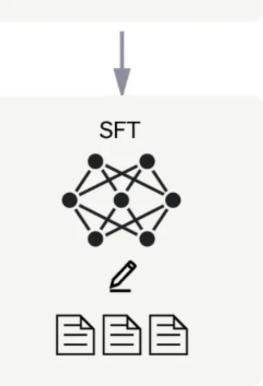
A prompt is sampled from our prompt dataset.

A labeler demonstrates the desired output behavior.

This data is used to fine-tune GPT-3.5 with supervised learning.



We give treats and punishments to teach...



### Instruction Tuning!

Step 2

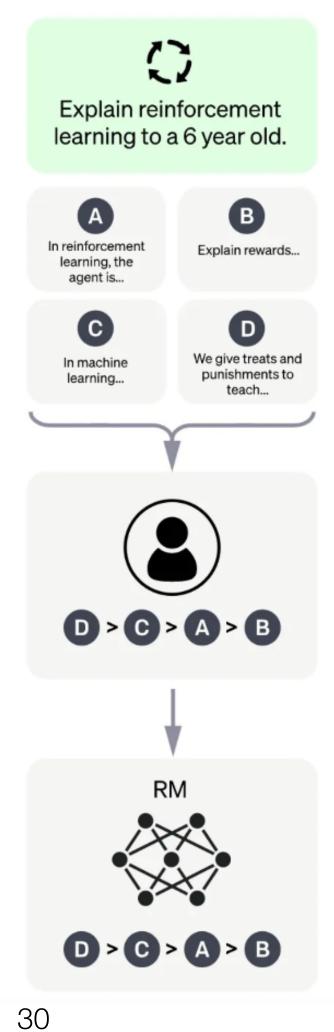
Collect comparison data and train a reward model.

A prompt and several model outputs are sampled.

A labeler ranks the outputs from best to worst.

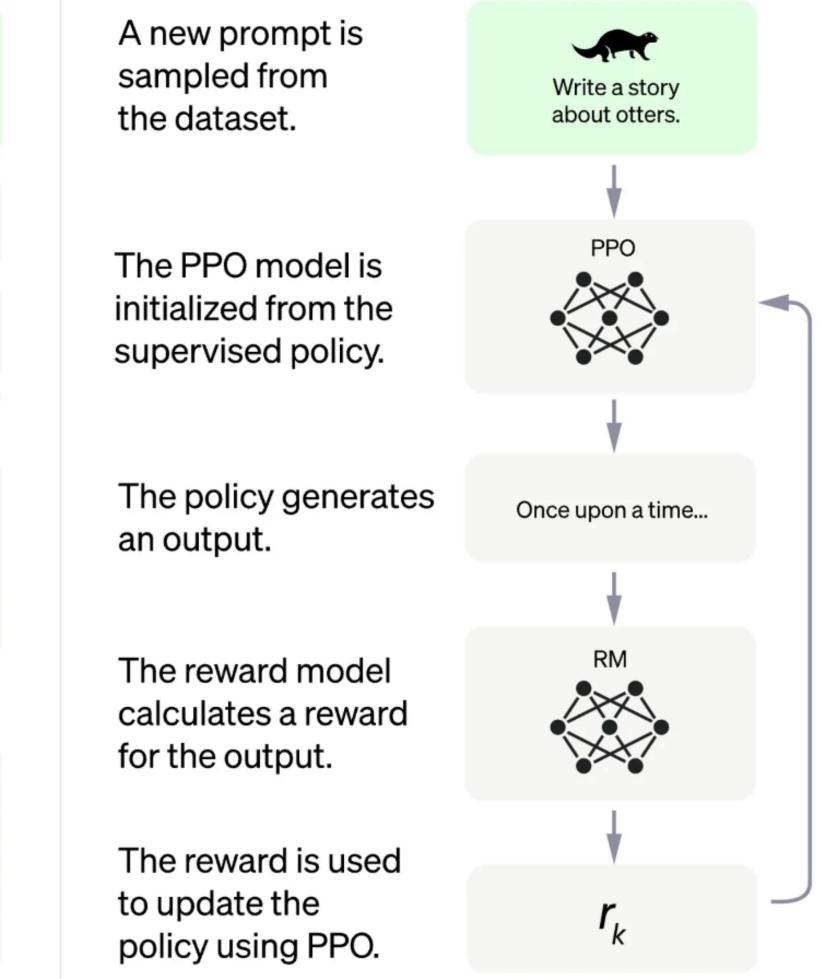
This data is used to train our reward model.





#### Step 3

Optimize a policy against the reward model using the PPO reinforcement learning algorithm.



#### Step 2

Collect comparison data and train a reward model.

A prompt and several model outputs are sampled.

A labeler ranks the

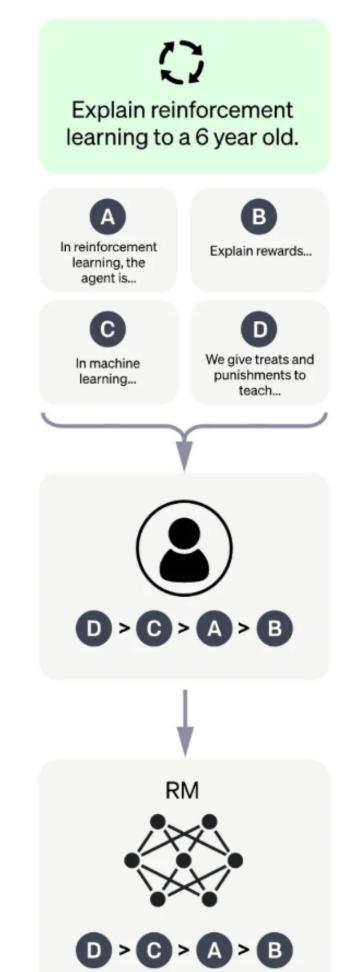
outputs from best

This data is used

reward model.

to train our

to worst.



- Getting on-the-fly annotations with a human-in-the-loop is expensive!
  - model their preferences as a separate (NLP) problem!
- Instead of directly asking humans for preferences, • Human judgments are noisy and miscalibrated!
  - Instead of asking for direct ratings, ask for pairwise comparisons, which can be more reliable
- Train a reward model,  $RM_{\phi}(x, y)$  to predict human reward from an annotated dataset
- - Pairwise preferences converted into scores

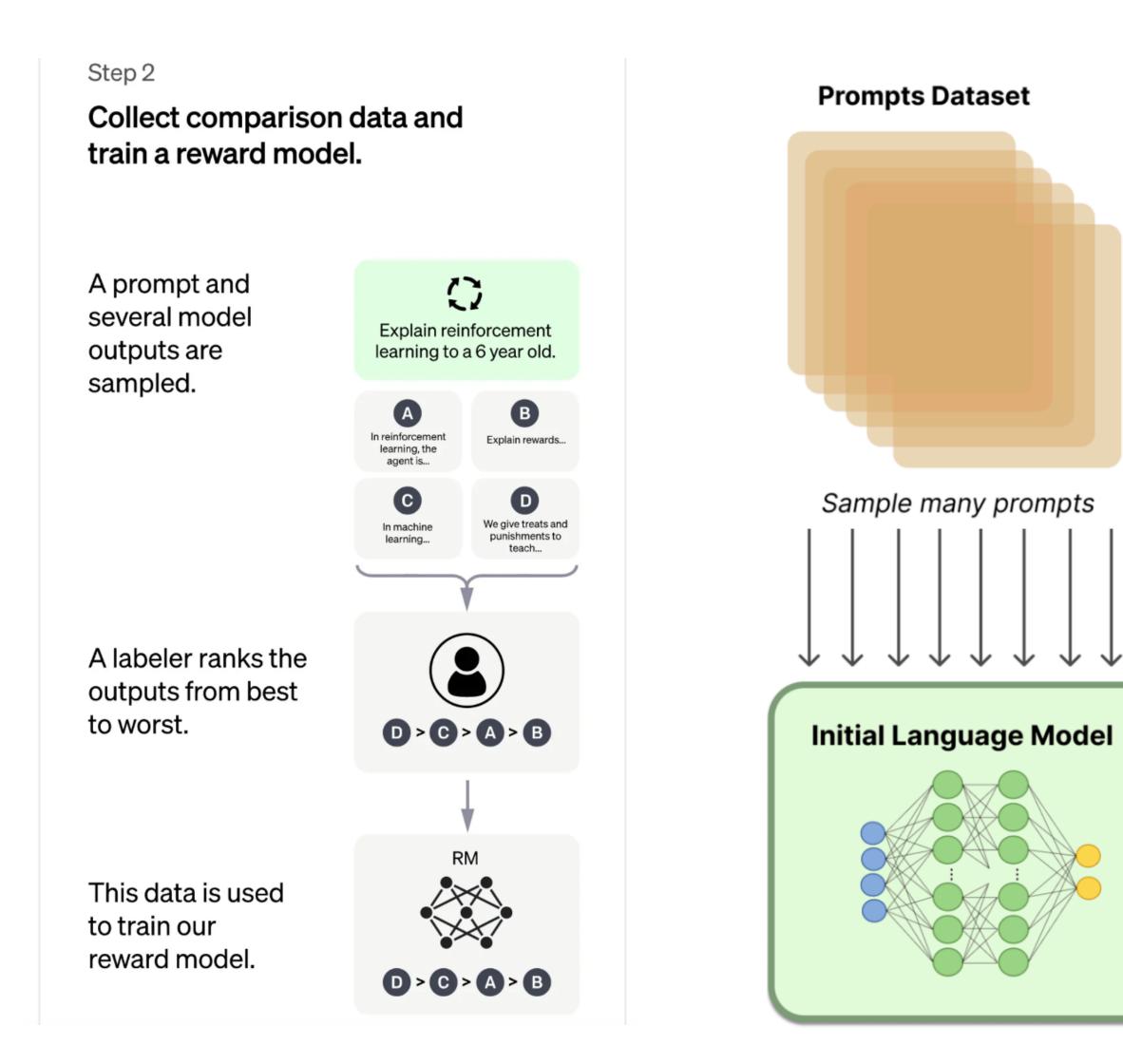


## Preference Data



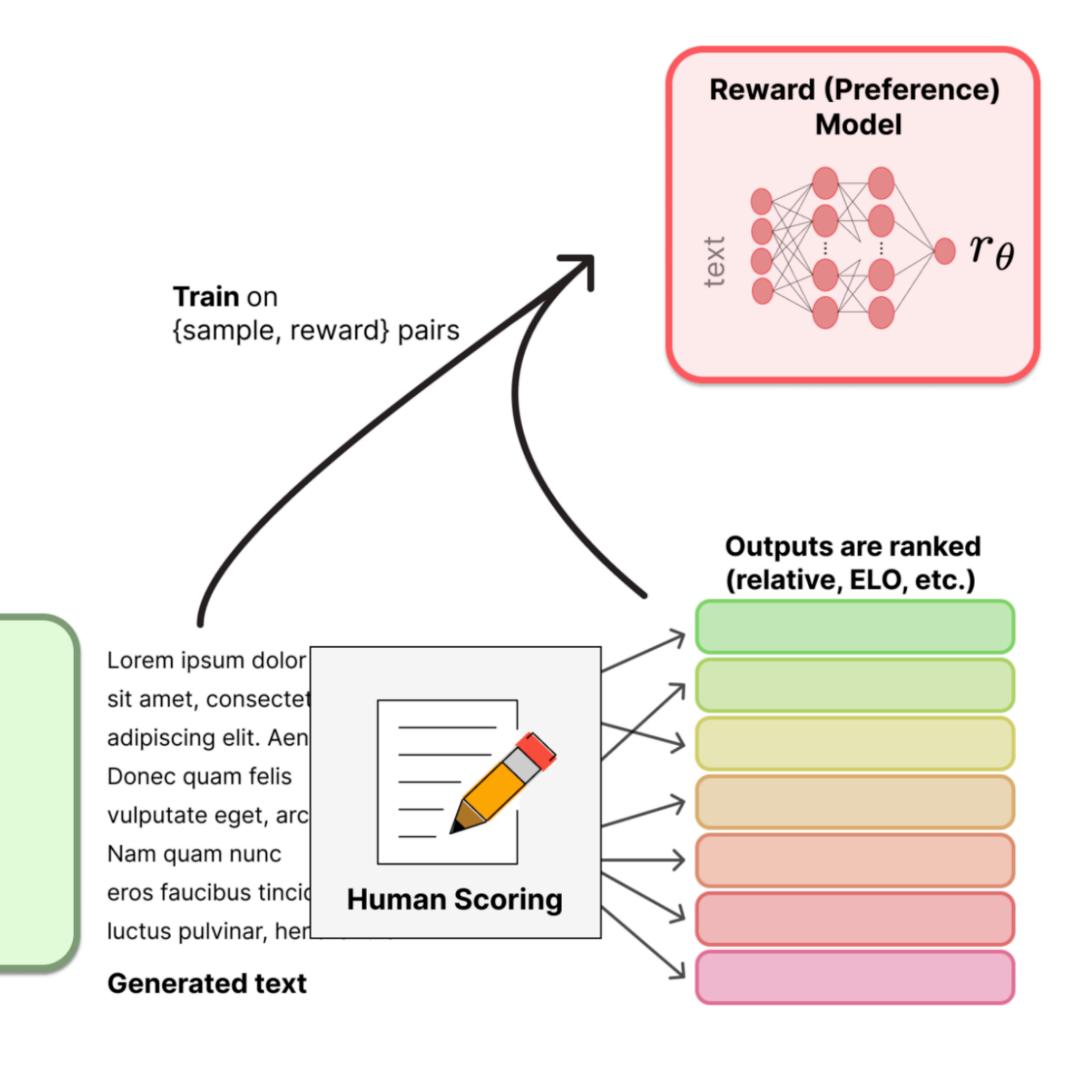








## Reward Modeling



### Reinforcement Learning with Human Feedback

### Ingredients

- An instruction-tuned LM  $p^{SFT}(\hat{y} | x)$
- A reward model  $RM_{\phi}(x, y)$
- Step 3 involves:
  - Copy the model to  $p_{\theta}^{RL}(\hat{y} | x)$
  - Optimize:  $\mathbb{E}_{\hat{y} \sim p_{\theta}^{RL}(\hat{y}|x)}[RM_{\phi}(x,y)]$
  - But, we still want a good instruction-tuned model, not just a reward maximizer
    - Hence, we add a penalty for drifting too for from the

initialization:  $\mathbb{E}_{\hat{y} \sim p_{\theta}^{RL}(\hat{y}|x)} \left[ RM_{\phi}(x, y) - \beta \log \frac{p_{\theta}^{RL}(\hat{y}|x)}{p^{SFT}(\hat{y}|x)} \right]$ 

Use a reinforcement learning algorithm, like Proximal Policy Optimization (PPO) to maximize the above

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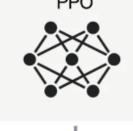
Step 3

Optimize a policy against the reward model using the PPO reinforcement learning algorithm.

A new prompt is sampled from the dataset.

Write a story about otters.

The PPO model is initialized from the supervised policy.



The policy generates an output.

Once upon a time..

The reward model calculates a reward for the output.

The reward is used to update the policy using PPO.



 $\mathbf{r}_k$ 



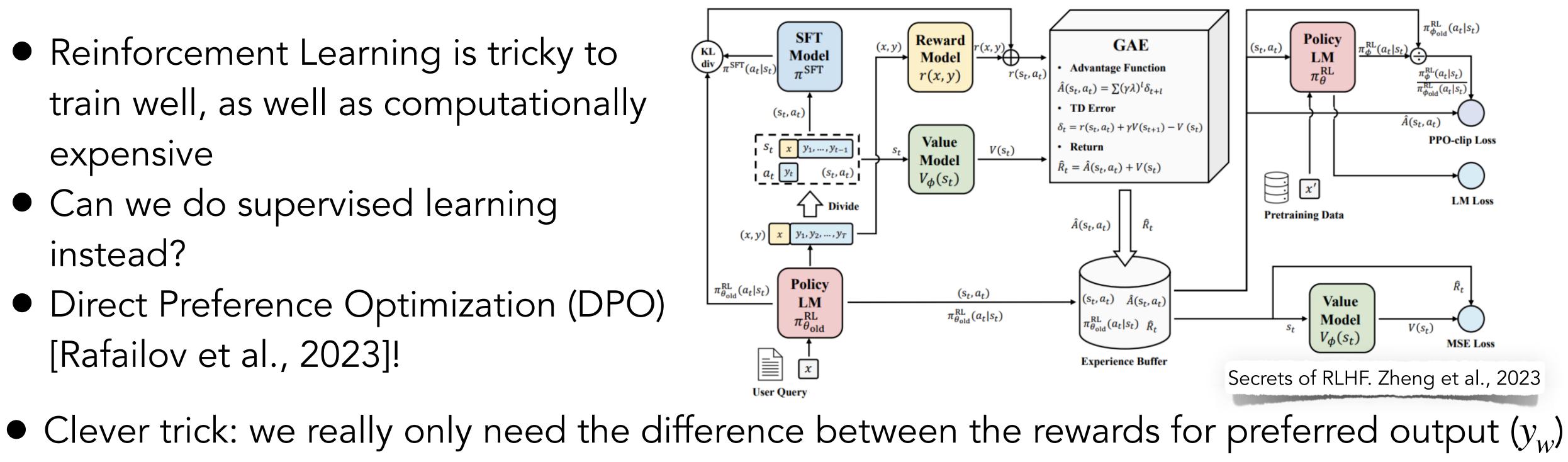




- Reinforcement Learning is tricky to train well, as well as computationally expensive
- Can we do supervised learning instead?
- Direct Preference Optimization (DPO) [Rafailov et al., 2023]!
- and dispreferred output  $(y_l)$
- Everything is now a supervised learning objective!



## RLHF to DPO



• Change the reward model  $RM_{\theta}(x, y)$  as a modification of the language model itself:  $p_{\theta}^{RL}(\hat{y} \mid x)$ 

$$\mathbb{E}_{(x,y_l,y_w)\sim D} \Big[ \log \sigma \Big( \beta \log \frac{p_{\theta}^{RL}(y_w \mid x)}{p^{SFT}(y_w \mid x)} - \beta \log \frac{p_{\theta}^{RL}(y_l \mid x)}{p^{SFT}(y_l \mid x)} \Big]$$





# Preference Tuning: Parting Thoughts

• We want to optimize for human preferences as it's an important step towards LLM safety • Instead of humans writing the answers or giving uncalibrated scores, we get humans to

rank different LM generated answers

• Reinforcement learning from human feedback

completion

• Optimize the LM to maximize the predicted score without deviating too much • Very effective when tuned well, computationally expensive and tricky to get right

- Direct Preference Optimization
  - Optimize LM parameters directly on preference data
  - Simple and effective, similar properties and performance to RLHF
- Next Class: Safety and Harms of LLMs



• Train an explicit reward model on comparison data to predict a score for a given